



MARUBENI
ITOCHU
STEEL

MARUBENI-ITOCHU TUBULARS OCEANIA PTY LTD

QUALITY POLICY STATEMENT

Marubeni-Itochu Tubulars Oceania Pty Ltd (MITO), is a major steel pipe supply and service company to the oil and gas industry of Australia, New Zealand and Papua New Guinea regions.

MITO is committed to understanding and fulfilling the needs of our customers by supplying products and services which consistently exceed customer expectations with economical on time delivery, reflecting our commitment to excellence.

In order to achieve these goals, MITO will:

- Maintain a Quality Management System that conforms to ISO 9001:2008.
- Comply with applicable statutory obligations, standards and codes of practice relevant to quality management.
- Engage suitably qualified, skilled and experienced employees.
- Promote, develop and improve skills of employees at all levels within the organisation in order to maintain an internationally competitive team.
- Promote the need for continuous improvement in every area of the business.
- Establish clear targets and objectives to improve the quality of our products and services.
- Actively respond and investigate all non-conformances ensuring suitable corrective and preventive actions.
- Monitor and evaluate the quality performance of employees, consultants, subcontractors and suppliers.
- Ensure that our suppliers understand and uphold our commitment to supplying quality products and services.

The Health & Safety policy and Environmental policy Statements are to be read in conjunction with this policy and are part of the planned approach MITO has towards our commitment to QHSE.

Quality is the responsibility of all and MITO empowers all employees to allow them to contribute to the improvement of the business.

Hakim Messoussa
MANAGING DIRECTOR



Quality
ISO 9001

